

# Quality Policy

- RJ Lasertechnik formulates planned, medium-term strategic goals and communicates these to selected customers and banks.
- Our primary goal is customer satisfaction.
- As experts in laser technology, we have specialised in precision machining. We are proficient in cutting, welding, drilling and marking. We meet demand trends in the field of welding and drilling with our high level of expertise.
- Internal processes are described in procedures and guarantee the high-quality provision of the desired service.
- We ensure the quality features required by customers, such as accuracy, reliability, performance and safety, with the greatest care.
- We ensure the expertise of our employees through continuous training.
- Continuous improvement of the processes is driven with our focus on increasing efficiency and profitability with high product quality.
- Open and respectful interaction in all media is a matter of course for us.
- The management is committed to pushing ahead with the implementation of the quality management system and promotes commitment and quality awareness among employees in this context.
- We make a social contribution and increase profitability by using resources sustainably.
- Entrepreneurial decisions are made with a focus on economic autonomy and financial independence.